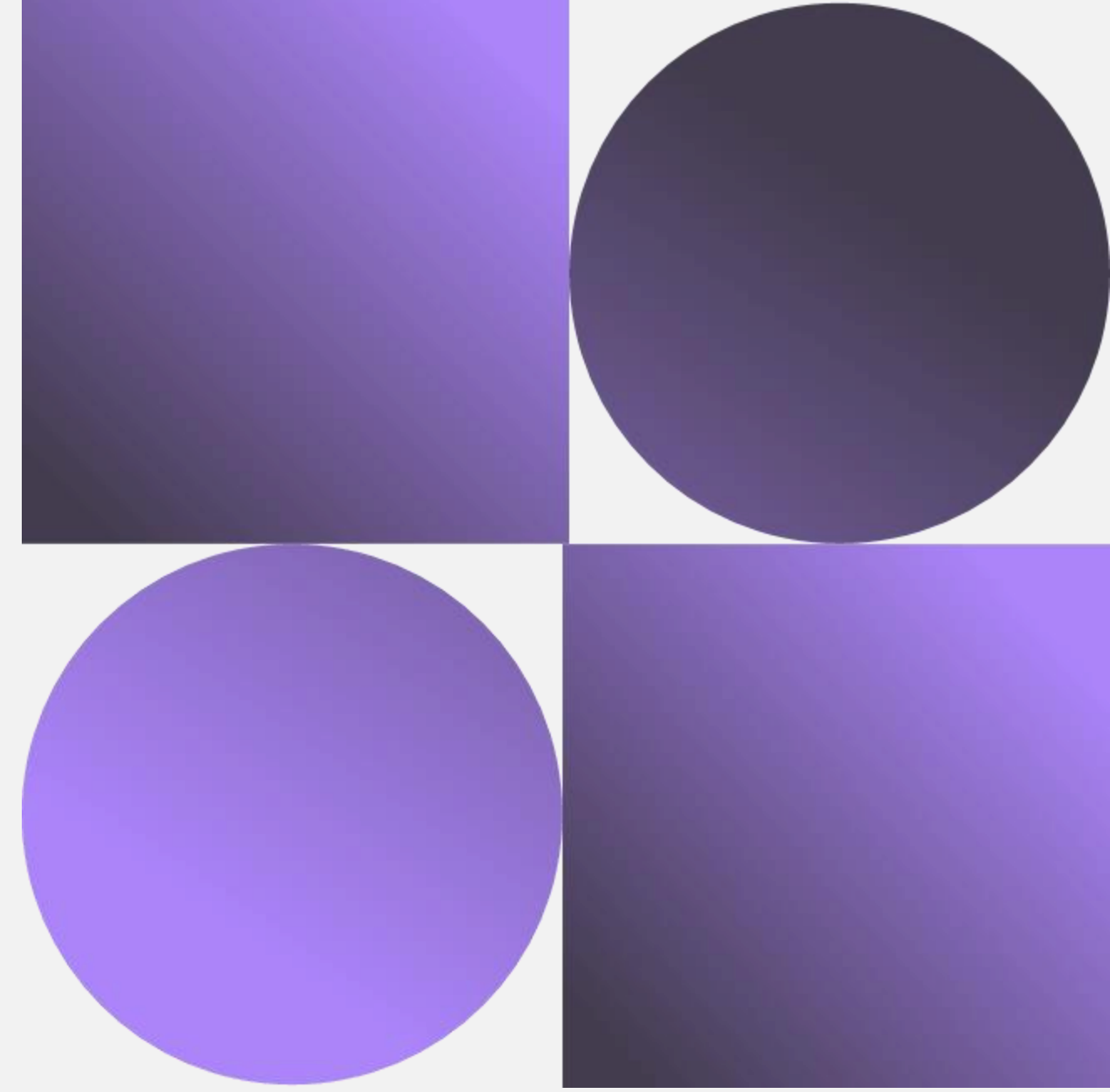




# ADE Sign-in Updates for Adobe ID users

April 2026



# PURPOSE

Adobe Digital Editions (ADE) is a consumer eBook reading app that has historically used Adobe ID for user login. ByteBooks, operated by Wipro, has now taken full responsibility for running the Adobe eBook platform, including managing user accounts and handling eBook licenses.



## What is changing ?

- ADE will now use ByteBooks for sign-in
- Hence, you'll need to create a new ByteBooks account
- **The change is planned to take effect by 23-Jun-2026**

## What is not changing ?

- Your eBook library and reading licenses remain unchanged
- Your email address remains the same as before
- Adobe Digital Editions app remains the same
- Your borrowing or purchase history will be retained as this is linked against your email address

## What's the purpose of this document ?

- Provides a step-by-step guide for the users to create ByteBooks ID and reset the password on ByteBooks
- This is **one time process** that users need to perform



# How do I know if it affects me ?

## It affects you

If you are an 'EXISTING ADE USER' and -

- You open "Computer Authorization" page of ADE
- Enter your regular Adobe ID & password
- But you see some error and cannot log in
  - Please go to [page 4](#) of this document to get further guidance

Or

If you are a 'NEW ADE USER' and –

- You are setting up Adobe Digital Editions on a new device
  - Please go to [page 11](#) of this document to get further guidance

## It may not affect you immediately if -

- You are already logged-in to Adobe Digital Editions
- You are continuing to read as usual

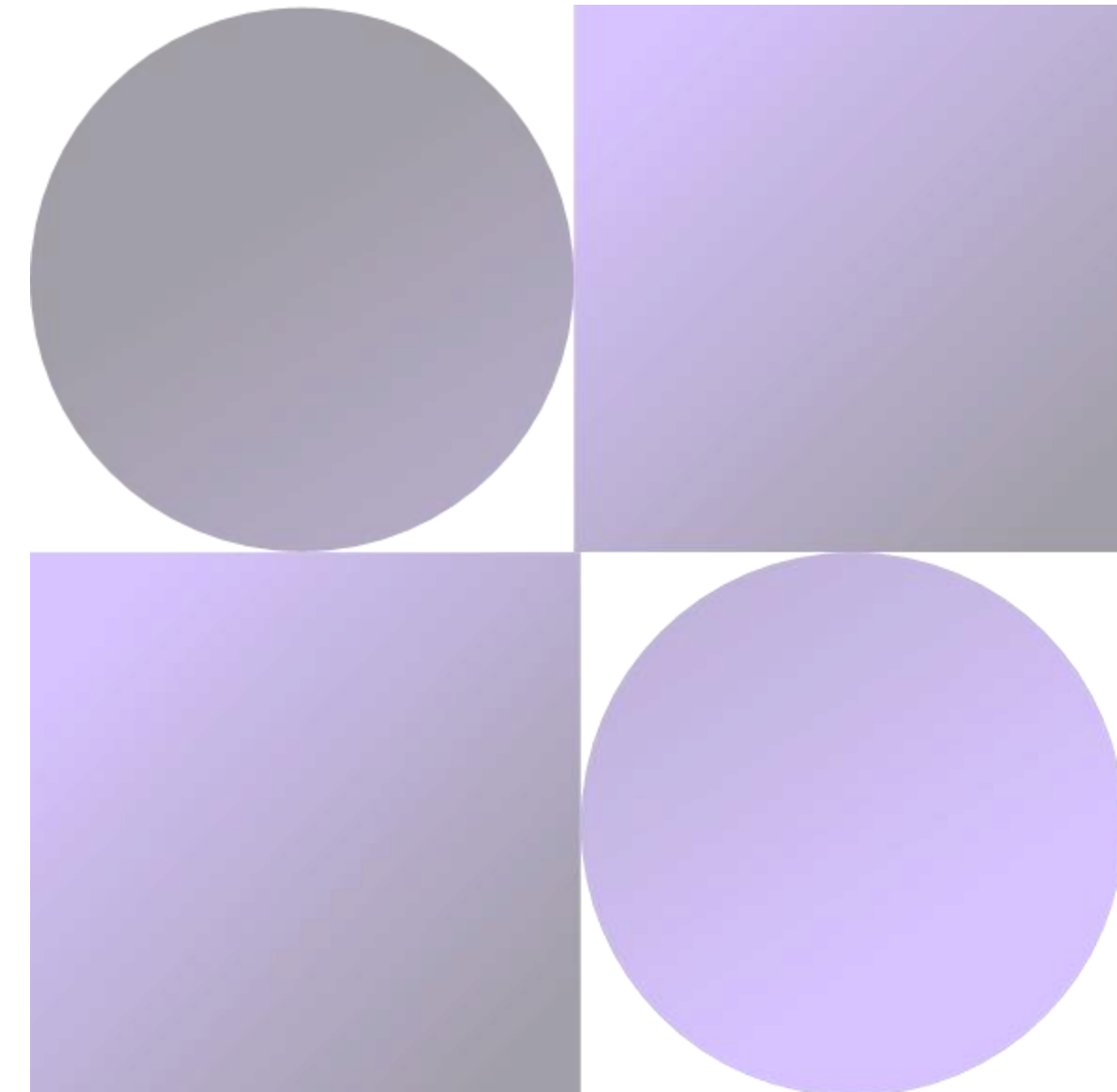
## But it will affect next time you try to sign in to ADE

- Since you are an 'EXISTING ADE USER'
- At this stage go to [page 4](#) of this document



Guide for

# Existing ADE User



# When will I encounter a Sign-in error ?

Computer Authorization

Adobe Digital Editions

### Authorize Your Computer

Authorizing your computer enables you to:

- Easily transfer Adobe DRM protected items between multiple computers and mobile devices.
- Read Adobe DRM-protected items on computers or mobile devices (up to six).
- Restore your content from backup whenever you need to re-install the OS.

Enter your login ID and password below

eBook Vendor: Adobe ID [Create an Adobe ID](#)

Adobe ID: john@example.com

Password: ●●●●●● [I forgot my password](#)

Cancel Go Back Authorize



You are an existing ADE User & you enter your Adobe ID and Password



And it showed you this error !  
On MAC and iOS, only an error code is displayed instead of the full error message.

Computer Authorization

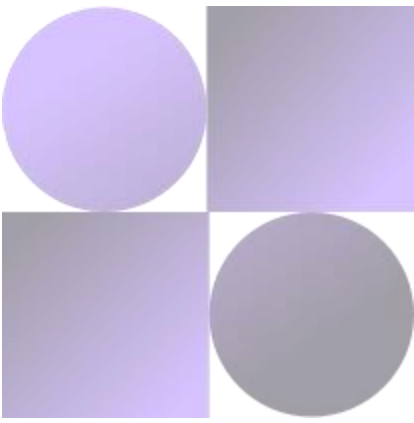
Adobe Digital Editions

### An Error Has Been Detected

**Activation Server error**  
code : E\_ADEPT\_RESET\_PW\_REQUIRED Adobe ID sign-in is no longer supported for Adobe Digital Editions. Ebooks have been moved to new platform ByteBooks. To setup account visit <https://helpx.adobe.com/in/enterprise/kb/eol-faq-adobe-digital-editions.html>

Digital Editions encountered an error on the activation server.

To retry, click the Try Again button.



# What do I do now ?

Just follow the below 4 step process and you'll be done

1. Open the Transition Page on Adobe's website. Create.
2. Follow the redirection. Land on the ByteBooks website. Create a new ID.
3. Verify your e-mail via OTP-based Authentication.
4. Re-sign into ADE using your ByteBooks ID.

Let's do it one by one....



# Step 1

## Open the transition page on Adobe's Website

Here is the link -

<https://helpx.adobe.com/enterprise/kb/eol-faq-adobe-digital-editions.html>

1. Clicking on '**Create Adobe ID**' or '**I forgot my password**' on the Adobe Digital Editions (ADE) Authorization page will open the transition page on Adobe's Website.
2. Click on the **Proceed to ByteBooks ID Creation** button at the bottom.
3. This will open the ByteBooks website.
4. Create your **ByteBooks account**.

The screenshot shows a web page with a dark header containing the title "Transition of Adobe eBook platform to Wipro Engineering- FAQs" and a search bar labeled "Search Adobe Support". The main content area has a white background and contains several paragraphs of text and a bulleted list. On the right side, there are two promotional cards: one for Adobe with a "Sign in" button and a "Create an account" link, and another for Acrobat with a "Buy now" button. At the bottom of the main content area, there is a blue button labeled "Proceed to ByteBooks ID Creation →".

**Transition of Adobe eBook platform to Wipro Engineering- FAQs**

Ongoing platform support and feature development for Adobe eBook Platform Components (Adobe Content Server, Reader Mobile SDK, and Adobe Digital Editions) is now handled by Wipro Engineering – Connected Services (formerly HARMAN Digital Transformation Solutions (DTS)).

As of July 2025, Adobe transitioned these responsibilities to Wipro, including future releases and technical maintenance. Wipro now manages and distributes any new updates, enhancements, bug fixes, and support requests directly.

To access the latest versions of Adobe eBook Platform Components (Adobe Content Server, Reader Mobile SDK, and Adobe Digital Editions), report issues, request new features, or receive technical assistance, visit ByteBooks Digital Editions support channels.

- Access to Adobe eBook Platform components is now provided through ByteBooks powered by Wipro Engineering – Connected Services.
- Create your new ByteBooks ID using the same email address that you used for Adobe ID.
- New ByteBooks ID setup will ensure continued access to your existing eBook libraries, with no change to core functionality.
- Your existing eBook licenses are now linked to your new ByteBooks ID.
- During authorization in Adobe Digital Editions, wherever an Adobe ID is referenced, you must sign in using your ByteBooks ID to continue accessing your existing eBooks.
- Support, downloads, and account management are now handled via ByteBooks.
- Visit the ByteBooks Transition Help page (<https://dtsbytebooks.com/transition-help>) to review what's changed, what hasn't, and the next steps.

[Proceed to ByteBooks ID Creation →](#)

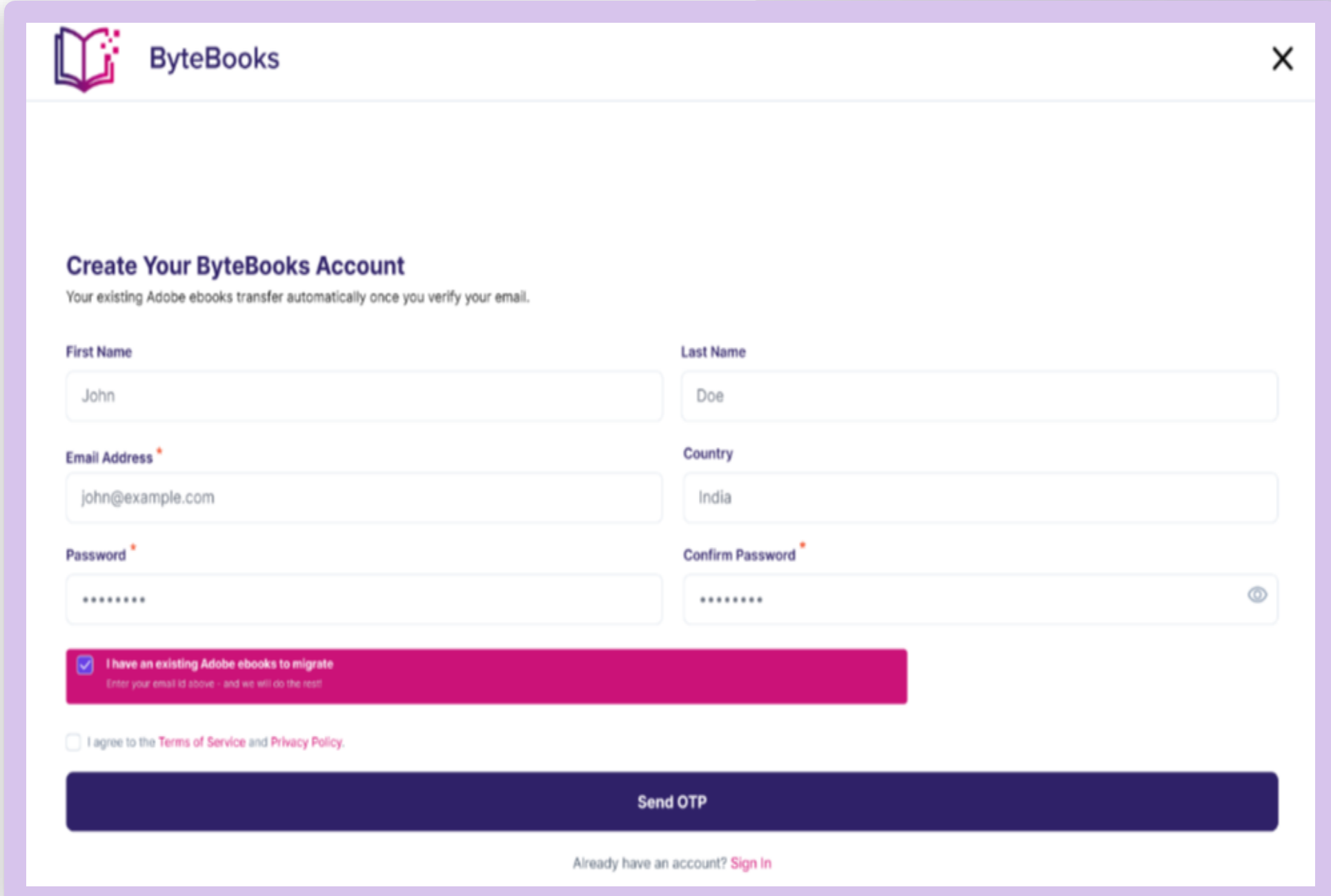
**Adobe**  
Get help faster and easier  
[Sign in](#)  
New user?  
[Create an account >](#)

**Get more with Acrobat**  
Save 40% on Acrobat Standard and Pro  
[Buy now](#)

# Step 2

## Land on the ByteBooks website. Create a new ID

- Enter details – First Name, Last Name, Password etc.
  - **Critical:** You must use the same email address associated with your Adobe ID. This is how your existing eBook licenses are identified and linked to your new ByteBooks account. Using a different email address means your previously licensed eBooks won't be recognized.
- Ticking the “**I have an existing Adobe eBooks to migrate**” checkbox and using the same Adobe ID email ensures your existing eBook licenses are linked to your new ByteBooks account. Some eBooks may appear in your library automatically; others may need to be re-downloaded from your library or store when you're ready to read them.
- Click on the **Send OTP** button.
- You'll receive an OTP(One Time password) on the email address you have entered



The screenshot shows the ByteBooks account creation interface. At the top left is the ByteBooks logo, and at the top right is a close button (X). The main heading is "Create Your ByteBooks Account" with a sub-note: "Your existing Adobe ebooks transfer automatically once you verify your email." The form contains several input fields: "First Name" (with "John" entered), "Last Name" (with "Doe" entered), "Email Address" (with "john@example.com" entered), "Country" (with "India" selected), "Password" (masked with dots), and "Confirm Password" (masked with dots). Below these fields is a checkbox labeled "I have an existing Adobe ebooks to migrate" which is checked, with a sub-note "Enter your email ID above and we will do the rest!". Below that is another checkbox "I agree to the Terms of Service and Privacy Policy." which is unchecked. At the bottom is a large blue button labeled "Send OTP". At the very bottom, there is a link: "Already have an account? Sign In".

# Step 3

## Verify your Email

- You'll receive an email with an OTP(One time password) from `noreply@dtsbytebooks.com`
- Enter this **OTP** in the “Enter the OTP sent to mail” field and click on the Verify Email ID button
- Your existing eBooks licenses will be linked to your ByteBooks ID. Some eBooks may appear automatically in your library; other may need to be re-downloaded from your library or store when you are ready to read them.

To: [john@example.com](mailto:john@example.com)

From: [noreply@dtsbytebooks.com](mailto:noreply@dtsbytebooks.com)

Subject: Action Required: Activate Your ByteBooks Account – OTP Inside

Dear User,

As part of the transition of Adobe eBook Platform services to **Wipro Connected Services**, access to your eBook services is now provided through **ByteBooks**.

Wherever an **Adobe ID** was previously required for authorization, you will now need to use your **ByteBooks ID** to continue accessing your existing eBooks.

To activate your ByteBooks account, please set a new password using the **One-Time Password (OTP)** provided below:

**OTP:** [OTP]

*(This OTP is valid for 10 minutes.)*

Please enter the OTP to proceed and create your new password.

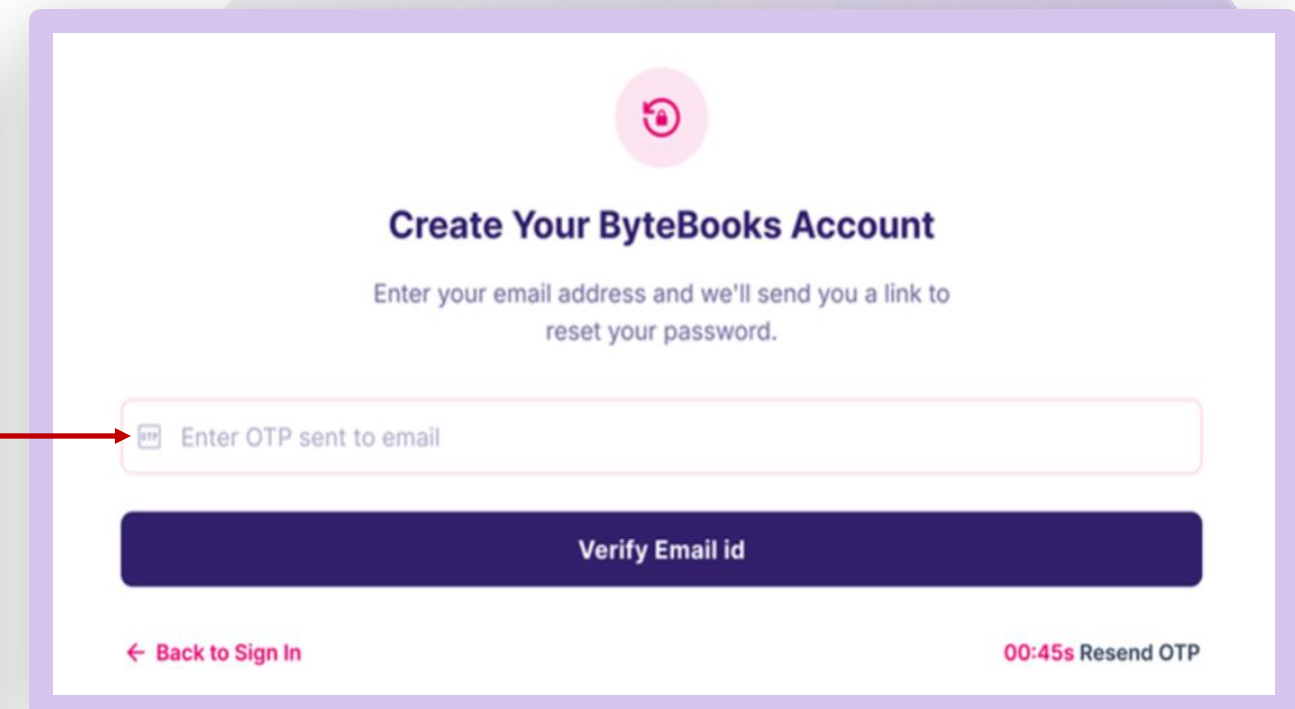
You will continue to have uninterrupted access to all your previously owned content and services, with full platform functionality and automatic migration of your eBook library.

If you need any assistance, please contact **ByteBooks Support** at

[ebooks-support@wipro.com](mailto:ebooks-support@wipro.com)

Regards,

**ByteBooks Support Team**



**Create Your ByteBooks Account**

Enter your email address and we'll send you a link to reset your password.



# Step 4

## Sign back into Adobe digital editions

- Open Adobe Digital Editions
- When asked for your **Adobe ID** and **Password**:
  - Enter your **ByteBooks ID** and **ByteBooks Password** that you just created
  - Click on the Authorize button
- This will take you to the main page of application

**You are done !**

You can now go directly to [page 17](#) of this document

Computer Authorization

**Adobe Digital Editions**

### Authorize Your Computer

Authorizing your computer enables you to:

- Easily transfer Adobe DRM protected items between multiple computers and mobile devices.
- Read Adobe DRM-protected items on computers or mobile devices (up to six).
- Restore your content from backup whenever you need to re-install the OS.

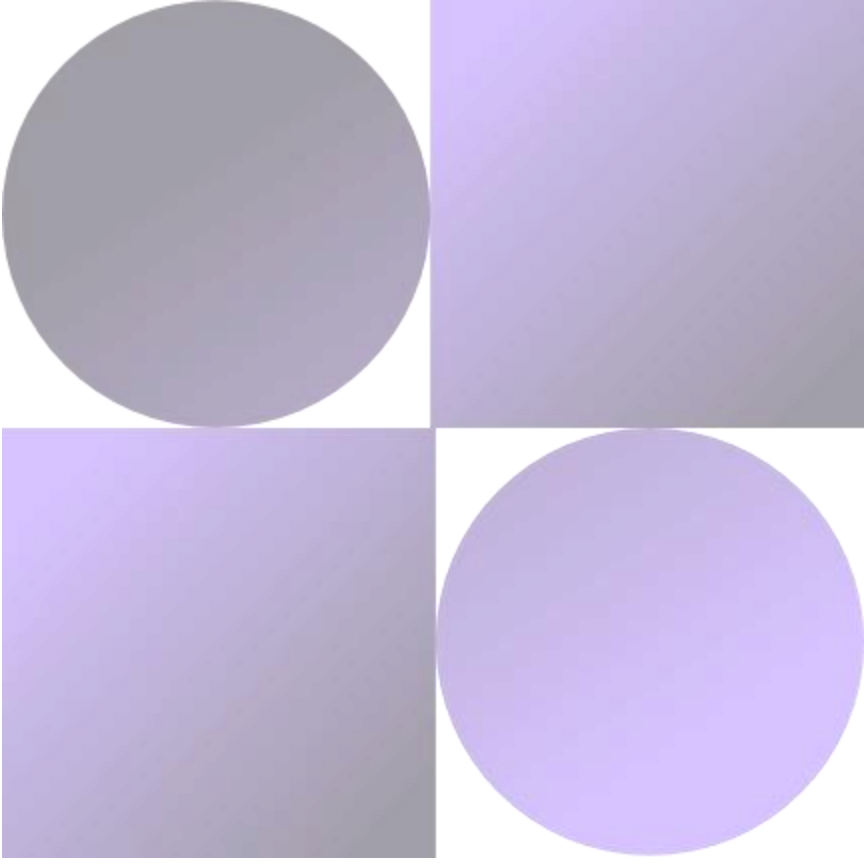
**Enter your login ID and password below**

eBook Vendor: Adobe ID [Create an Adobe ID](#)

Adobe ID: john@example.com

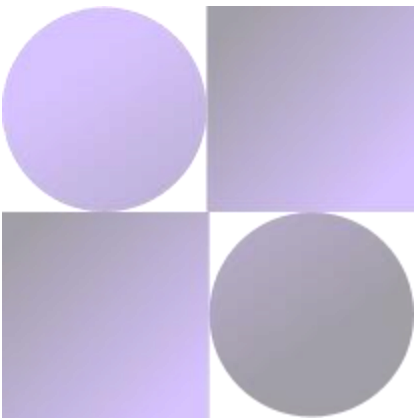
Password: ●●●●●● [I forgot my password](#)

Cancel Go Back Authorize



Guide for

# New ADE User



# I am new user

It's a simple 4 step process to get you going

1. Open the Transition Page on Adobe's website.
2. Set up your ByteBooks account.
3. Verify your e-mail.
4. Sign back into Adobe Digital Editions using ByteBooks ID.

Let's do it one by one



# Step 1

## Open the transition page on Adobe's Website

Here is the link -

<https://helpx.adobe.com/enterprise/kb/eol-faq-adobe-digital-editions.html>

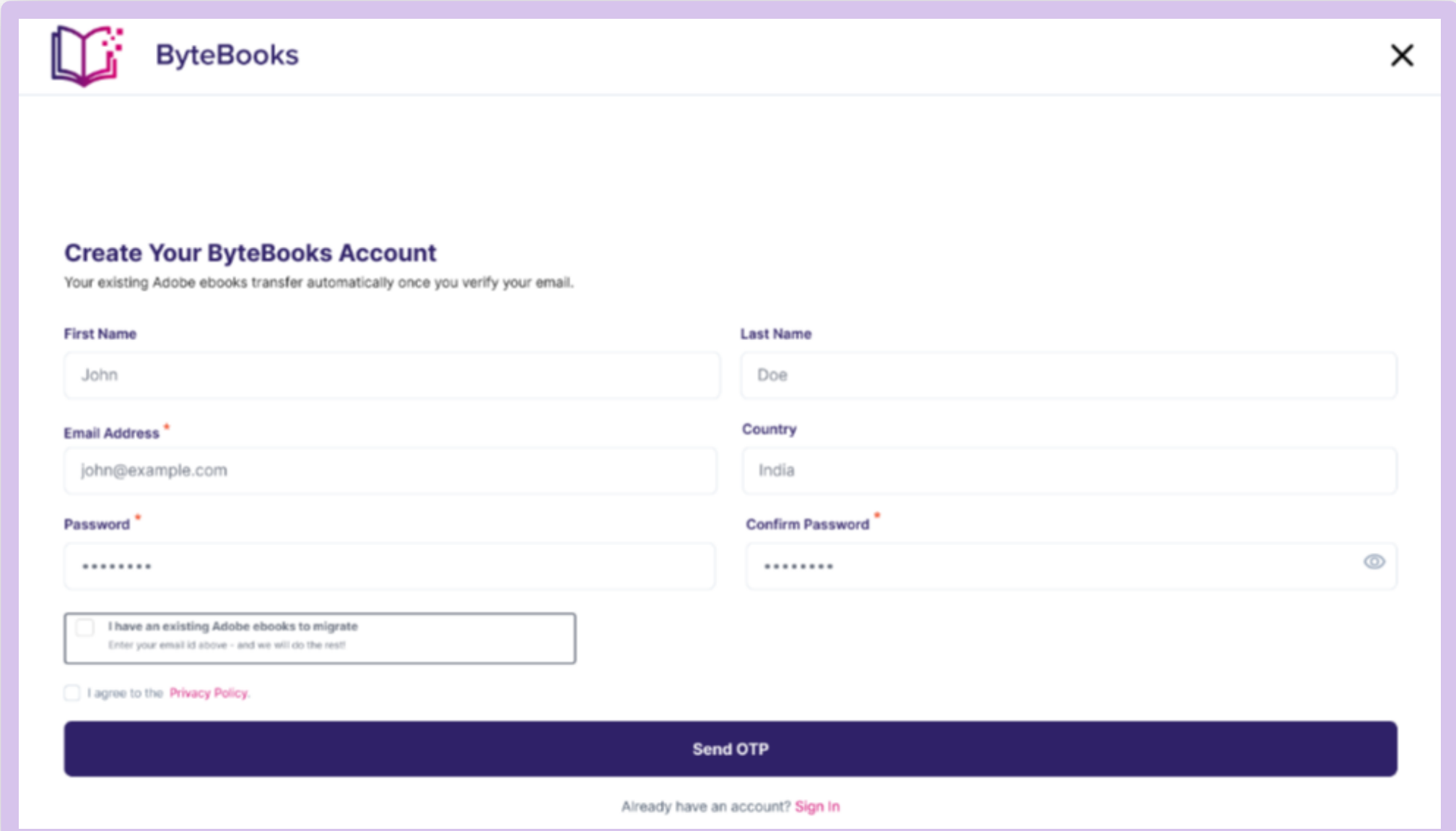
1. Click on **'Create Adobe ID' or 'Forgot Password'** link on Authorization page of Adobe Digital Edition (ADE) will open the *"Transition of Adobe eBook platform to WCS – FAQ"* page
2. Go through the page to get more information if you want.
3. Click on the **ByteBooks Account Creation** button at the bottom.
4. This will open the ByteBooks website page to create your **ByteBooks account**.

The screenshot shows a support page with a search bar at the top right containing the text "Search Adobe Support". The main heading is "Transition of Adobe eBook platform to Wipro Engineering- FAQs". Below the heading, there is a paragraph of text: "Ongoing platform support and feature development for Adobe eBook Platform Components (Adobe Content Server, Reader Mobile SDK, and Adobe Digital Editions) is now handled by Wipro Engineering – Connected Services (formerly HARMAN Digital Transformation Solutions (DTS))." This is followed by another paragraph: "As of July 2025, Adobe transitioned these responsibilities to Wipro, including future releases and technical maintenance. Wipro now manages and distributes any new updates, enhancements, bug fixes, and support requests directly." Below this is a paragraph: "To access the latest versions of Adobe eBook Platform Components (Adobe Content Server, Reader Mobile SDK, and Adobe Digital Editions), report issues, request new features, or receive technical assistance, visit ByteBooks Digital Editions support channels." A bulleted list follows: "• Access to Adobe eBook Platform components is now provided through ByteBooks powered by Wipro Engineering – Connected Services. • Create your new ByteBooks ID using the same email address that you used for Adobe ID. • New ByteBooks ID setup will ensure continued access to your existing eBook libraries, with no change to core functionality. • Your existing eBook licenses are now linked to your new ByteBooks ID. • During authorization in Adobe Digital Editions, wherever an Adobe ID is referenced, you must sign in using your ByteBooks ID to continue accessing your existing eBooks. • Support, downloads, and account management are now handled via ByteBooks. • Visit the ByteBooks Transition Help page (<https://dtsbytebooks.com/transition-help>) to review what's changed, what hasn't, and the next steps." At the bottom of the text area is a blue button that says "Proceed to ByteBooks ID Creation →". On the right side of the page, there are three promotional cards. The top card is for Adobe, titled "Get help faster and easier", with a "Sign in" button and a "New user? Create an account >" link. The middle card is for Adobe Acrobat, featuring the Adobe logo and icons for "Look professional", "Streamline workflow", "Save time", and "Privacy and Data safe". The bottom card is titled "Get more with Acrobat" and says "Save 40% on Acrobat Standard and Pro" with a "Buy now" button. A chat icon is visible in the bottom right corner of the page.

# Step 2

## Set up your ByteBooks account

- Enter the required details on the page
- The “I have an existing Adobe ebooks to migrate” will be unchecked and disabled by default.
- Click on the **Send OTP** button to receive a generated OTP (One time password) for account creation
- You’ll receive an OTP on the email address you have entered



The screenshot shows the ByteBooks account creation interface. At the top left is the ByteBooks logo, and at the top right is a close button (X). The main heading is "Create Your ByteBooks Account" with a sub-note: "Your existing Adobe ebooks transfer automatically once you verify your email." The form contains several input fields: "First Name" (John), "Last Name" (Doe), "Email Address" (john@example.com), "Country" (India), "Password" (masked with dots), and "Confirm Password" (masked with dots). Below these is a checkbox for "I have an existing Adobe ebooks to migrate" which is unchecked and disabled, with a sub-note "Enter your email id above - and we will do the rest!". At the bottom left is another checkbox for "I agree to the Privacy Policy". A large dark blue button labeled "Send OTP" is centered at the bottom. At the very bottom right, there is a link: "Already have an account? Sign In".

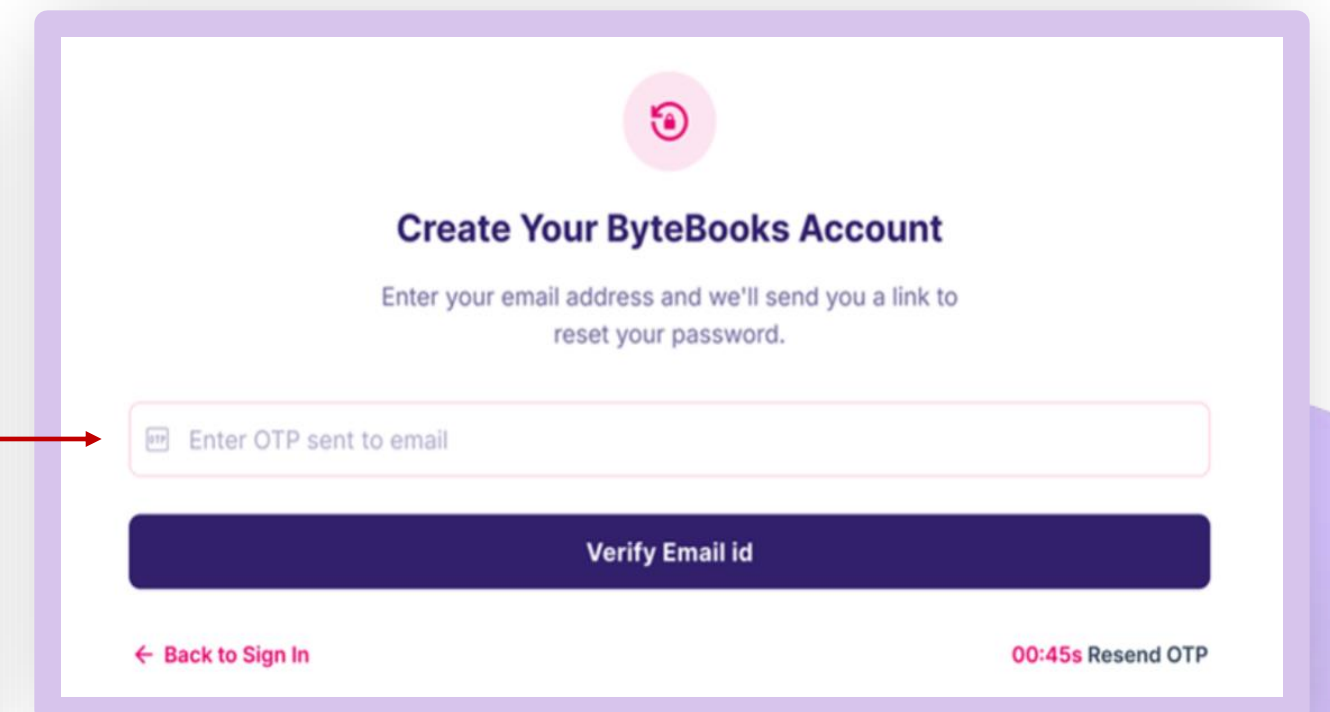
# Step 3

## Verify your Email

- You'll receive an email with an OTP(One time password) from `noreply@dtsbytebooks.com`
- Enter this **OTP** in the “Enter the OTP sent to mail” field and click on the Verify Email ID button
- Your existing eBooks licenses will be linked to your ByteBooks ID. Some eBooks may appear automatically in your library; other may need to be re-downloaded from your library or store when you are ready to read them.

**To:** [john@example.com](mailto:john@example.com)  
**From:** [noreply@dtsbytebooks.com](mailto:noreply@dtsbytebooks.com)  
**Subject:** Action Required: Activate Your ByteBooks Account – OTP Inside

Dear User,  
As part of the transition of Adobe eBook Platform services to **Wipro Connected Services**, access to your eBook services is now provided through **ByteBooks**.  
Wherever an **Adobe ID** was previously required for authorization, you will now need to use your **ByteBooks ID** to continue accessing your existing eBooks.  
To activate your ByteBooks account, please set a new password using the **One-Time Password (OTP)** provided below:  
**OTP: [OTP]**  
*(This OTP is valid for 10 minutes.)*  
Please enter the OTP to proceed and create your new password.  
You will continue to have uninterrupted access to all your previously owned content and services, with full platform functionality and automatic migration of your eBook library.  
If you need any assistance, please contact **ByteBooks Support** at  
[ebooks-support@wipro.com](mailto:ebooks-support@wipro.com)  
Regards,  
**ByteBooks Support Team**





# Step 4

## Sign back into Adobe digital editions

- Open Adobe Digital Editions
- When asked for your **Adobe ID** and **Password**:
  - Enter your **ByteBooks ID** and **ByteBooks Password** that you just created
  - Click on the Authorize button
- This will take you to the main page of application

**You are done !**

You can now go directly to [page 17](#) of this document

Computer Authorization

**Adobe Digital Editions**

### Authorize Your Computer

Authorizing your computer enables you to:

- Easily transfer Adobe DRM protected items between multiple computers and mobile devices.
- Read Adobe DRM-protected items on computers or mobile devices (up to six).
- Restore your content from backup whenever you need to re-install the OS.

Enter your login ID and password below

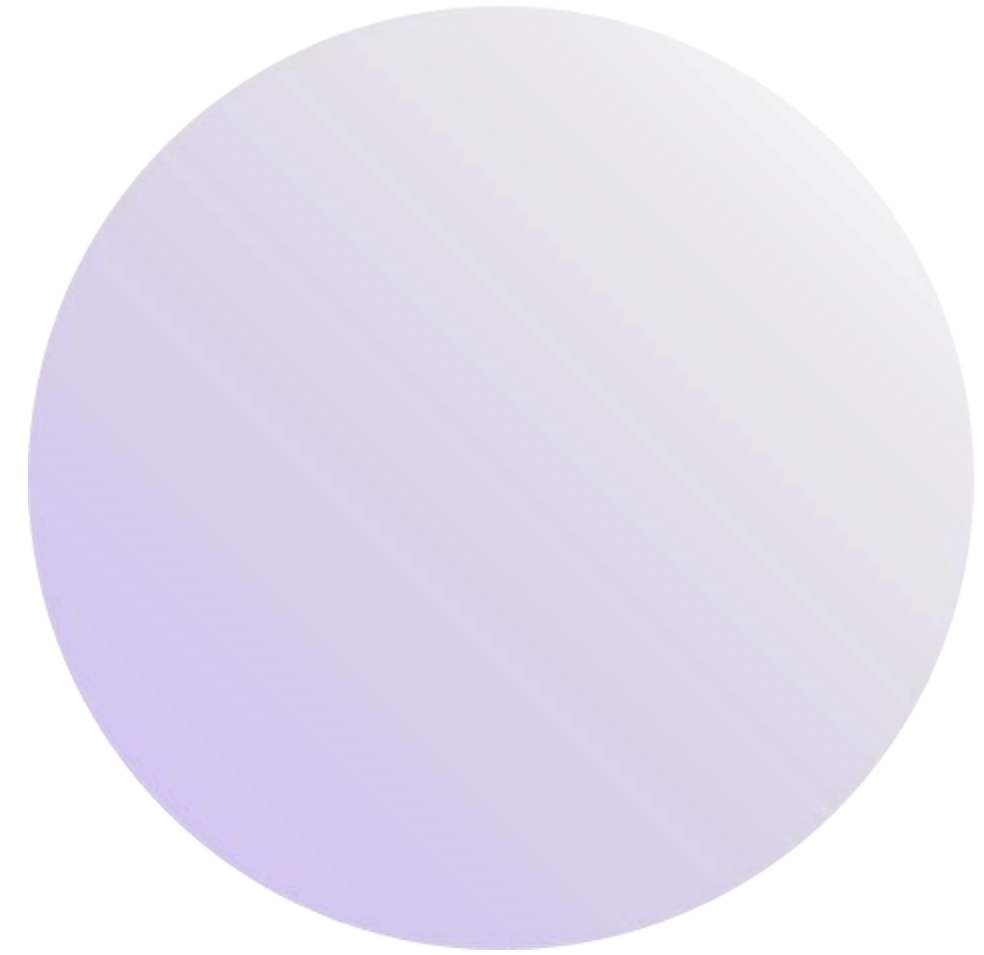
eBook Vendor:  [Create an Adobe ID](#)

Adobe ID:

Password:  [I forgot my password](#)



# But still I have few more questions

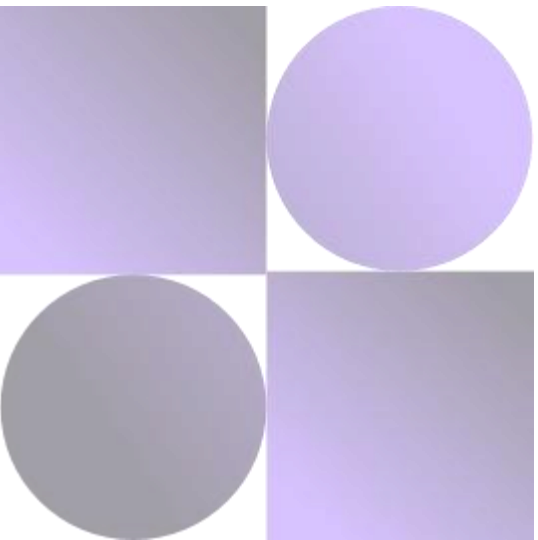


## We've got you covered !

- Please visit the following website and you will get answers to all your questions – <https://dtsbytebooks.com/transition-help>

## Additionally, you can:

- Visit Adobe's Official transition Page -
  - <https://helpx.adobe.com/enterprise/kb/eol-faq-adobe-digital-editions.html>
- Contact ByteBooks Support at -
  - [ebooks-support@wipro.com](mailto:ebooks-support@wipro.com)
- Contact your library, institution, or reseller support team



# You are all set !

## What we learnt

### One-Time Sign-In Update:

→ **Done**, You now have a ByteBooks ID. Welcome onboard!

### Your eBooks Stay with you

→ Your existing eBooks remains available under your ByteBooks ID.

### Support Guidance

→ Keep this document for future reference when signing in on new devices.

