



ByteBooks

Transition Related FAQs

Frequently Asked Questions (FAQs)

This update is part of Adobe's eBook platform transition. The information below explains what's changing, what you need to do (if anything), and how to continue accessing your eBooks.



1. What is changing with Adobe Digital Editions sign-in?

Adobe has changed how users sign in to Adobe Digital Editions (ADE) as part of its eBook platform transition.

After this change, Adobe ID will no longer be used for signing in to Adobe Digital Editions. Instead, users will sign in using a ByteBooks account.

This change helps ensure continued access and long-term support for your eBooks.

2. Why do I need to take action for this change?

Adobe Digital Editions cannot be updated automatically to switch sign-in methods behind the scenes.

To continue accessing your eBooks when a sign-in is required (for example, on a new device), you will need to create a ByteBooks account and choose a password.

This is a one-time setup.

3. Do I need to take any action right now?

You only need to act if:

- You are signing in to Adobe Digital Editions on a new device, or
- You are signing in again after this change

If Adobe Digital Editions is already authorized on your device and you continue using it as-is, no immediate action is required.

4. Where can I find the steps to complete this update?

Step-by-step instructions are available here: <https://dtsbytebooks.com/transition-help>

This guide walks you through the process clearly and safely.

5. What happens to my existing eBooks?

Your existing purchased and borrowed eBooks remain safe.

When you create your ByteBooks account using the same email address that was previously used with Adobe ID, your eBook library transfers automatically. No content is deleted or lost.

When you create your ByteBooks account using the same email address you used for Adobe ID, your existing eBook licenses are linked to your new account — no titles are deleted or lost. Some eBooks may appear in your library automatically; others may need to be re-downloaded from your library or store when you're ready to read them.

6. Adobe Digital Editions still asks for an “Adobe ID.” What should I enter?

This is expected.

Adobe Digital Editions cannot update its on-screen labels. Even though the app still displays “Adobe ID”, it now accepts ByteBooks credentials.

When prompted:

- Enter your ByteBooks email address
- Enter your ByteBooks password

This will work.

Note: an upcoming update will add ByteBooks as a named sign-in option in Adobe Digital Editions, which will make this step clearer. Until then, entering your ByteBooks credentials where the app shows Adobe ID fields is the correct approach.

7. Do I need to authorize all my devices again?

After creating your ByteBooks account, use the same ByteBooks email and password whenever Adobe Digital Editions asks you to sign in on any device.

You only need to authorize again if the application prompts you to do so (for example, on a new device).

8. What if I no longer have access to the email used for my Adobe ID?

Your eBook library is linked to the email address originally used with Adobe ID.

If you no longer have access to that email, please contact support before proceeding, so available recovery options can be reviewed and unnecessary disruption can be avoided.

9. Is ByteBooks secure?

Yes. ByteBooks uses industry-standard security practices, including:

- Verified email ownership
- Secure authentication
- Encrypted communication

10. Do I need to install a new version of Adobe Digital Editions?

No.

There is no change to the Adobe Digital Editions application itself. You can continue using the same version you already have.

11. Where can I learn more about ByteBooks?

You can find more information on the ByteBooks website: <https://dtsbytebooks.com/>



Need help?

This change is part of an Adobe-supported transition to ensure continued access to your eBooks. Your library remains intact.

If you need assistance at any point, support is available at:

 ebooks-support@wipro.com